

**CABINET RESPONSE TO COUNCIL OVERVIEW AND SCRUTINY COMMITTEE**

**DIGITAL BY DEFAULT**

(considered by COSC on 3 October 2013)

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**SELECT COMMITTEE RECOMMENDATION:**

- (a) That the Cabinet considers developing a high-level strategy document to help guide its approach to the digital delivery of both back-office and front-line services.
- (b) That consideration be given to identifying a Cabinet Member to take lead responsibility for the Council's overall approach to the digital delivery of services.

**RESPONSE**

A report will be presented to the next Council Overview and Scrutiny committee's meeting updating the committee on the Council's progress and future plans to maximise the business benefits of digital technology.

The Council is recruiting a Chief Digital Officer who will support the Corporate Leadership Team to develop the County Council platform that enables service delivery to residents. This will be achieved through open data and the effective use of all our assets improving visibility of services. This will allow residents, businesses and staff to understand the things we do and the value this provides.

The Cabinet Member for Business Services has lead responsibility for the Council's approach to the digital delivery of services.

**Denise Le Gal**  
**Cabinet Member for Business Services**  
**22 October 2013**

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